

PROVIDER AGREEMENT

New Provider

Name of entity: (New Provider)

Physical address:

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Postal address:

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Scheme: *The Water Complaints Scheme operated by Utilities Disputes Ltd (Scheme)*

TERMS AND CONDITIONS

- 1 The terms and conditions of this agreement, together with the relevant Scheme Rules and the General Rules of Utilities Disputes Limited (UDL), govern the legal relationship between UDL and the New Provider.
- 2 The New Provider acknowledges that by accepting this agreement the New Provider agrees to:
 - 2.1 become a Provider under the Scheme;
 - 2.2 be bound by the terms of the Scheme; and
 - 2.3 observe and perform all of the obligations of a Provider under the Scheme.
- 3 The New Provider agrees to be bound by the relevant Funding Agreement under Scheme Rule 12.
- 4 For the purposes of the Contracts (Privity) Act 1982, this agreement is given for the benefit of all Providers, each UDL Board Member (including committee members) and the Commissioner, and is enforceable by any of them.
- 5 This agreement becomes effective when it is executed by UDL. UDL will promptly notify you in writing once it has been executed.

- 6 All terms defined in the UDL General Rules or the Scheme Rules have the same meaning when used in this agreement.
- 7 By accepting this agreement you warrant that you are fully and properly authorised to do so on behalf of the New Provider.

The New Provider understands and accepts the terms and conditions of this agreement []

Signed for and on behalf of the Provider in accordance with its constitutional documents by:

..... Signature of witness Signature of authorised person (New Provider)
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..... Name of witness (print) Name of authorised person (print)
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Occupation of witness

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Address of witness

..... Signature of witness Signature of authorised person (Utilities Disputes Board)
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..... Name of witness (print) Name of authorised person (print)
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..... Occupation of witness Effective date
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Address of witness