

PROVIDER AGREEMENT

New Provider

Name of entity: (New Provider)

Physical address:

.....

Postal address:

.....

Scheme: *The Energy Complaints Scheme operated by Utilities Disputes Limited (Scheme)*

TERMS AND CONDITIONS

- 1 The terms and conditions of this agreement, together with the relevant Scheme Rules and the General Rules of Utilities Disputes Limited (**Utilities Disputes**), govern the legal relationship between Utilities Disputes and the New Provider.
- 2 The New Provider acknowledges that by accepting this agreement the New Provider agrees to:
 - 2.1 become a Provider under the Scheme;
 - 2.2 be bound by the terms of the Scheme; and
 - 2.3 observe and perform all of the obligations of a Provider under the Scheme.
- 3 For the purposes of the Contracts (Privity) Act 1982, this agreement is given for the benefit of all Providers, each Utilities Disputes Board Member (including committee members) and the Commissioner, and is enforceable by any of them.
- 4 This agreement becomes effective when it is executed by Utilities Disputes. Utilities Disputes will promptly notify you in writing once it has been executed.
- 5 All terms defined in the Utilities Disputes General Rules or the Scheme Rules have the same meaning when used in this agreement.
- 6 By accepting this agreement, you warrant that you are fully and properly authorised to do so on behalf of the New Provider.

The New Provider understands and accepts the terms and conditions of this agreement.

Date:

**Signed for and on behalf of the Provider in
accordance with its constitutional
documents by:**

.....
Signature of witness

.....
Name of witness (print)

.....
Occupation of witness

.....
Address of witness

.....
Signature of authorised person
(New Provider)

.....
Name of authorised person (print)

.....
Signature of witness

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Name of witness (print)

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Occupation of witness

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Address of witness

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Signature of authorised person
(Utilities Disputes Board)

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Name of authorised person (print)

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Effective date