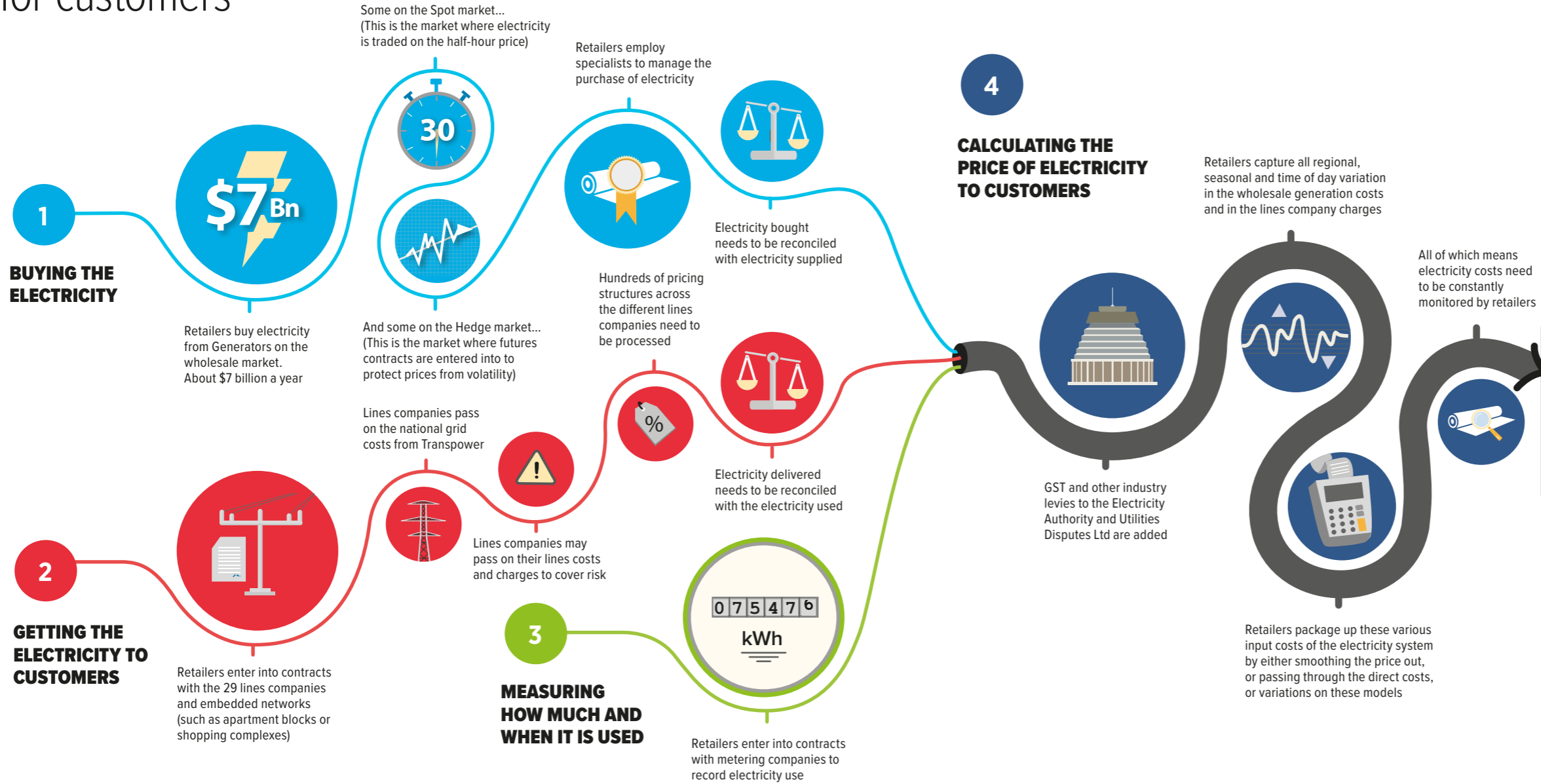


Behind the light switch: how retailers simplify NZ's complex electricity system for customers



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